## **Item 1 Cover Page**

# **Plan Confidence Co-Advisory Services**

# **Plan Confidence Corporation**

IARD # 283781

## March 11, 2022

Kevin T. Clark, RF<sup>TM</sup>, Chief Executive Officer and Chief Compliance Officer Plan Confidence Corporation

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This brochure provides information about the qualifications and business practices of Plan Confidence Corporation. If you have any questions about the contents of this brochure, please contact us by phone at 312-373-0772 or e-mail at <a href="mailto:kevin@planconfidence.com">kevin@planconfidence.com</a>. The information in this brochure has not been approved or verified by the United States Securities and Exchange Commission ("SEC"), or by any state securities authority.

"Registration does not imply a certain level of skill or training."

Additional information about Plan Confidence Corporation also is available on the SEC's website at: www.adviserinfo.sec.gov.

## **Item 2** Material Changes

We have made the following material changes since our last Form ADV Fiscal Year-Ending filings in March 2021

- We are now establishing PLAN CONFIDENCE CORPORATION's Co-Advisory Services as a separate
  advisory service program, so we are filing this Form ADV Part 2A Disclosure Brochure that separately
  identifies and provide disclosures regarding our Co-Advisory Services. Our last Form ADV Fiscal YearEnding filings was made in March 2021.
- Item 4, Change from SEC "Internet Only" Investment Adviser to SEC "Multi State" Investment Adviser on page 3;

For a complete review of Plan Confidence Corporation's services, activities and disclosures please review the following Form ADV Part 2A Disclosure Brochure content.

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## **Item 4 Advisory Business**

PLAN CONFIDENCE CORPORATION has been an "internet only" investment adviser registered with the United States Securities and Exchange Commission ("SEC") since May 2016. In March 2022, PLAN CONFIDENCE CORPORATION transitioned our registration to being registered as a "Multi State" Investment Adviser with the SEC. PLAN CONFIDENCE CORPORATION is notice filed in the state of Florida and in other states as required by state rules and regulations. PLAN CONFIDENCE CORPORATION is a Corporation and was incorporated in the state of Delaware in 2016. Kevin T. Clark, RF<sup>TM</sup>, is the Chief Executive Officer ("CEO") and Mark Reddark is the Chief Technology Officer of PLAN CONFIDENCE CORPORATION. As of March 1, 2022, Kevin Clark owns 66% of PLAN CONFIDENCE CORPORATION, Mark Reddick owns 19% of PLAN CONFIDENCE CORPORATION and other parties own the remaining 15% interest.

# Plan Confidence<sup>TM</sup> Investment Advice Services

Plan Confidence<sup>TM</sup> is an online investment advice service created by PLAN CONFIDENCE CORPORATION. Plan Confidence<sup>TM</sup> allows a client (also referred to as "participant") to receive advisory services illustrative asset allocation models that utilize the available investment options within a client's universe of investment options available in their custodial accounts and qualified plan(s).

Each client will be provided an asset allocation model designed for a client's unique risk profile. Client's risk profile may be selected using multiple factors which include, but are not limited to, client's age, assets outside of client's universe of investment option, expected time to retire, selected Morningstar Categories, and risk tolerance. Client may change their asset allocation model at any time for any reason.

Plan Confidence<sup>TM</sup> services do not analyze, recommend, advise on or provide discretionary trading on any individual securities, Target Date funds, Asset Allocation funds or company stock investment options.

## **Co-Advisory Services**

"Personalized investment advice offered through non-affiliated State registered and SEC registered investment adviser (Co-Adviser) firms. Co-Advisers that have Co-Adviser agreements with PLAN CONFIDENCE CORPORATION, will provide advice to clients, assist clients in determining the suitability of the Plan Confidence<sup>TM</sup> services for their accounts, and assist clients in establishing and maintaining Plan Confidence<sup>TM</sup> services accounts. A Co-Adviser may also provide other investment advice to clients.

- Each Co-Adviser firm may use any investment strategy available through Plan Confidence Corporation or program the Plan Confidence software with their own unique models.
- Regardless of the model provider, advice will be uploaded to the client dashboard and an email and/or "push" notification will be sent to the client.
- It is up the client to notify, the Co-Adviser, or to log in to their plan sponsor/custodian website and make any and all changes to their account.

## Plan Confidence Corporation offers two levels of Co-Advisory Services:

"Do It Yourself Non-Discretionary Services" – Personalized investment advice with the use of any available investment strategy offered through Plan Confidence Corporation. Advice will be uploaded to the client's dashboard and an email and/or "push" notification will be sent to the client. It is the client's responsibility to log in to their plan sponsor/custodian website and make any and all changes to their account. The assets may be held at any custodian.

"Do It For Me Non-Discretionary Services" – Personalized investment advice with the use of any available investment strategy offered through Plan Confidence Corporation. Advice will be uploaded to the client's dashboard and an email and/or "push" notification will be sent to the client. The client will notify their Co-Adviser and/or PLAN CONFIDENCE CORPORATION they would like their account traded at their plan sponsor/custodian

by "clicking" the "Please Trade My Account" button. Plan Confidence Corporation and/or Co-Adviser will utilize the services a third-party Order Management System (Pontera, formerly known as Feex) to complete the trades. Pontera uses proprietary technology to place the recommended changes on the client's plan sponsor/custodian website. Pontera provides Plan Confidence Corporation and/or Co-Adviser with a platform to view and upload trades for our clients at any custodian. The Username and Password for the client's account will be stored at Pontera and used to execute the trades. At no time will Plan Confidence Corporation nor Co-Adviser have access to the Username and/or Password and at no time will Plan Confidence nor Co-Adviser have any direct communication with the custodian or custody of the client's assets. Assets may be held at any custodian. However, clients will need to have an active Username and Password and be approved for online trading at their custodian to utilize this service.

## **Additional Advisory Services Disclosures**

Amazon Web Services (AWS), a comprehensive web services provider, is utilized by PLAN CONFIDENCE CORPORATION to provide Plan Confidence<sup>TM</sup> hosting services to clients. AWS centralizes security to protect sensitive data and prevent data loss by hosting data in a cloud environment, not on individual devices, which reduces the risk of intrusion through insecure devices or network connections. The environment provided by AWS includes web servers, encrypted databases, secure document storage and daily database backups. Access to the PLAN CONFIDENCE AWS account is secured by limited functionality with strong passwords and multi-factor authentication as provided by AWS.

Plan Confidence Corporation and Co-Adviser are acting as an ERISA Section 3(21) (a) (ii) Limited Services Fiduciary that makes recommendations to plan clients contributing to Qualified Retirement Plans, Plan accounts and/or other qualified retirement accounts through the Plan Confidence™ services while providing non-discretionary advice services.

PLAN CONFIDENCE CORPORATION does not participate in any wrap fee program as a portfolio manager.

A complete description of the Co-Adviser's services and fees are described in their Form ADV Part 2A Disclosure Brochures.

#### **Item 5** Fees and Compensation

## Plan Confidence™ Services Fee and Fee Authorization

#### **Co-Advisory Services Fees**

Co-Adviser may charge an advisory fee in one of two ways:

- Bill the client through the Co-Adviser's own fee billing processes and systems; or
- Bill the client through the Plan Confidence software's billing system or
- Choose to not bill the client at all

This Co-Advisers fee is negotiated between the client and Co-Adviser through a separate agreement between the Co-Adviser and client. PLAN CONFIDENCE CORPORATION does not directly participate in fees paid by clients to Co-Advisers, with the exception of any "Legacy Agreements" (see Fee Authorization paragraph below).

#### Fee Authorization-

If Co-Adviser is using our "billing system", then a recurring fee is paid in advance for **Plan Confidence**<sup>TM</sup> services per each account serviced by PLAN CONFIDENCE CORPORATION. Client authorizes the recurring monthly fee through their employer, plan sponsor or Stripe, Inc. ("Stripe"), a third-party online payment processor. Stripe developed a secure online payment service to accept credit and debit card payments from clients. Stripe is not a

bank, custodian or a money services business ("MSB"). Stripe does not offer banking, custodial or MSB services as defined by the United States Department of Treasury. In addition, Stripe does not assume any liability for Plan Confidence services purchased using Stripe's online payment service.

PLAN CONFIDENCE CORPORATION does not directly participate in fees paid by the clients to Co-Advisers.. However, several early adopting Co-Advisers were not charged a Co-Advisory fee in lieu of the first \$12 of all fees billed being paid to PLAN CONFIDENCE CORPORATION. These agreements are known to us as "legacy agreements" and do not effect the total fee negotiated between you and the Co-Adviser.

## **Additional Compsenation Disclosures**

Agreement Termination- Client may terminate Plan Confidence<sup>TM</sup> and Co-Adviser agreement and services by revoking their recurring monthly fee authorization through Stripe by "clicking" the cancel button on the client's dashboard. Plan Confidence<sup>TM</sup> agreements may also be terminated by any party, at any time, effective upon receipt of written or electronic notice to the other party. The fees for these services do not include payment for other professional services.

A complete description of the Co-Adviser's services and fees are described in their Form ADV Part 2A Disclosure Brochures.

## **General Compensation Conflicts Compliance Oversight Policies**

**PLAN CONFIDENCE CORPORATION Obligations** – PLAN CONFIDENCE CORPORATION and its employees, associates and investment adviser representatives ("IAR") and Co-Advisers are subject to the following specific obligations when dealing with clients:

- The duty to have a reasonable, independent basis for its investment advice;
- The duty of prudence and loyalty as outlined under ERISA law

Kevin T. Clark, RF<sup>TM</sup>, the Chief Executive Officer (CEO) and Chief Compliance Officer (CCO) of PLAN CONFIDENCE CORPORATION, is responsible for supervising PLAN CONFIDENCE CORPORATION's investment adviser services and programming the software. The main reports and documents the software reviews are client Profiles, the fund lineup available in a plan, and Morningstar Reports.

### Item 6 Performance Based Fees and Side-By-Side Management

PLAN CONFIDENCE CORPORATION does not conduct any performance-based fee advisory business or activities.

#### **Item 7** Types of Clients

PLAN CONFIDENCE CORPORATION generally provides investment advice to the following clients:

- Individuals
- Businesses and Business Owners
- Defined Contribution Plans (401k, 403b, 457, SIMPLE, etc.) and Plans Participants
- Other Retirement Plans and Plan Participants

Plan Confidence™ Co-Advisory Fee Minimum- PLAN CONFIDENCE CORPORATION does not have a minimum fee for Co-Advisory services that Co-Advisers must charge a client. The fee is negotiated between client and client's Co-Adviser for each plan through a separate agreement.

## Item 8 Methods of Analysis, Investment Strategies and Risk of Loss

### Methods of Analysis -

Plan Confidence uses a proprietary scoring methodology created to review the available investment options for each client. A client may select any given model available or may complete a questionnaire that reviews the risk tolerance, age, other available assets and other information necessary to be recommended to an Asset Allocation Model.

#### Investment Strategies -

- A. Asset Allocation Model Selection is the implementation of an investment strategy that attempts to balance risk versus reward by adjusting the percentage of each asset in an investment portfolio according to the investor's risk tolerance, goals and investment time frame. The client will also state whether they prefer a Strategic Asset Allocation based on Modern Portfolio Theory; or a Semi-Tactical Asset Allocation based on Momentum Investing.
  - I. Strategic Asset Allocation based on Modern Portfolio Theory

**Strategic Asset Allocation -** A <u>portfolio</u> strategy that involves setting target allocations for various <u>asset</u> classes, and periodically <u>rebalancing</u> the portfolio allocations when they deviate significantly from the initial settings due to differing returns from various assets or a change in the overall asset classes for the model.

**Modern Portfolio Theory** (MPT) is a mathematical framework for assembling a portfolio of assets such that the <u>expected return</u> is maximized for a given level of risk, defined as <u>variance</u>. Its key insight is that an asset's risk and return should not be assessed by itself, but by how it contributes to a portfolio's overall risk and return. The Strategic Asset Allocation Models will be reviewed no less than quarterly.

If the client chooses a strategic model, they will have the option of choosing which Asset Allocation Categories they prefer not to receive any recommendations on. Once this process has been completed, the appropriate asset allocation model will be "overlaid' over their available investment options and the final output will display the recommended percentage of each investment to use. Proxy investments will be assigned for any missing asset categories. The client will be notified when and why a proxy is being used in their recommendations.

- a. MPT Models
  - i. A variety of MPT "models" will be uploaded into PC database
  - ii. The model(s) provided will best "mirror" a Nationally Recognized Investment Management firm
  - 5 models will be available (Income, Conservative, Moderate, Aggressive and 100% Equity)
  - iv. Each model will be reviewed by Kevin T Clark, RFTM prior to use
- b. Investment Management Firm(s) models will be reviewed Quarterly (Jan, Apr, Jul, Oct) for "rebalance" advice

## II. Tactical Asset Allocation – based on Momentum Investing

**Tactical Asset Allocation** (TAA) is a dynamic investment strategy that actively adjusts a <u>portfolio</u>'s <u>asset allocation</u>. The goal of a TAA strategy is to improve the risk-adjusted returns of <u>passive management</u> investing.

**Momentum Investing** is a system of buying <u>securities</u> that have had high returns over the past three to twelve months, and selling those that have had poor returns over the same period. The Tactical Asset Allocation Models will be reviewed daily.

- a. 4 Models will be available (Conservative, Moderate, Aggressive and 100% Equity%)
- b. The S&P 500 Category will be reviewed as an overall proxy for equity portions of the model
- c. S&P 500 index (via <a href="www.stockcharts.com">www.stockcharts.com</a>) will be reviewed for "buy", "hold" and "sell" signals and the volatility index (VIX) (via <a href="www.cnbc.com">www.cnbc.com</a>) will be reviewed each day the NYSE is open for business.
- d. (when necessary) Model Changes uploaded will go "live" the following trading day at 9am EST.
- **B.** Investment Strategies for Future Dollars (money that has not been added to the account yet). A Dollar Cost Averaging Methodology (DCA) will be used. DCA is the technique of buying a fixed dollar amount of a particular investment on a regular schedule, regardless of the share price. More <u>shares</u> are purchased when prices are low, and fewer shares are bought when prices are high.
  - a. Reviewed Monthly
  - **b.** One to Three Morningstar Asset Classes selected Asset Class(es) selected that are losing momentum and believed to remain flat or decrease in value over the next 30-60 days.
- **C. Co-Adviser** Co-Adviser may provide clients with their own asset allocation models to manage client account assets within the "Co-Adviser Services." The Co-Adviser asset allocation models may have multiple portfolios, each of which having its own risk profile and investment strategy. Co-Adviser will assist client in choosing asset allocation model strategies that are suitable for their investment needs and objectives.

**Risk of Loss** – There are risks inherent in all financial decisions and transactions. PLAN CONFIDENCE CORPORATION cannot guarantee the current or future performance of investment recommendations, client accounts performance, or the success of any investment decision or strategy that PLAN CONFIDENCE CORPORATION may recommend to a client.

## **Item 9 Disciplinary Information**

PLAN CONFIDENCE CORPORATION has no disciplinary information history to disclose. PLAN CONFIDENCE CORPORATION IARs have no disciplinary information history to disclose.

#### Item 10 Other Financial Industry Activities and Affiliations

PLAN CONFIDENCE CORPORATION is not registered as a broker-dealer, futures commission merchant, commodity pool operator or commodity trading adviser and will not become registered in any of these capacities.

No PLAN CONFIDENCE CORPORATION IAR is an associate of a futures commission merchant, commodity pool operator or commodity trading adviser. PLAN CONFIDENCE CORPORATION's IARs will not become registered or associated in any of these capacities.

No PLAN CONFIDENCE CORPORATION IAR is currently licensed as a representative or affiliated with a broker-dealer, or another a registered investment adviser.

No PLAN CONFIDENCE CORPORATION IAR is currently licensed as an insurance agent or affiliated with an insurance agency or insurance company.

#### Item 11 Code of Ethics, Participation or Interest in Client Transactions and Personal Trading

PLAN CONFIDENCE CORPORATION adopted the following "Code of Ethics" governing the conduct of personal securities trading by persons associated with it (Associates). The purpose of this Code of Ethics is to foster compliance with applicable federal and state statutes and regulatory requirements and to eliminate transactions suspected of being in conflict with the best interests of PLAN CONFIDENCE CORPORATION's clients.

- PLAN CONFIDENCE CORPORATION does not recommend individual securities to clients in which PLAN CONFIDENCE CORPORATION or Associates have a material financial interest.
- PLAN CONFIDENCE CORPORATION does not recommend individual securities to clients or buys or sells
  individual securities for client accounts.

**Conflicts of Interest** – PLAN CONFIDENCE CORPORATION must disclose any potential or actual conflicts of interest when dealing with clients. PLAN CONFIDENCE CORPORATION mitigates its conflicts by doing the following:

- Not entering into any revenue sharing with any financial institution to influence the recommendation of their funds and/or products
- Not charging any commissions or Variable fees
- Only charging fees that may be paid via credit card, debit card, ACH transaction or through assets custodied at Apex Clearing Corporation.

**PLAN CONFIDENCE CORPORATION Obligations** – PLAN CONFIDENCE CORPORATION and its investment adviser representatives are subject to the following specific obligations when dealing with clients:

- The duty to have a reasonable, independent basis for its investment advice; and
- The duty of prudence and loyalty as defined by ERISA law

If you have any questions regarding PLAN CONFIDENCE CORPORATION's Code of Ethics please contact PLAN CONFIDENCE CORPORATION by e-mail at <a href="mailto:support@planconfidence.com">support@planconfidence.com</a>.

## **Item 12 Brokerage Practices**

For our ""Do It Yourself Non-Discretionary Service" and "Do it For Me Non-Discretionary Services" we do not select, direct or recommend broker-dealers or custodians for client plans, accounts or transactions. PLAN CONFIDENCE CORPORATION does not determine the reasonableness of broker-dealer or custodian compensation.

PLAN CONFIDENCE CORPORATION does not receive any research or soft dollar benefits from broker-dealers, custodians or other third parties.

## **Item 13 Review of Accounts**

PLAN CONFIDENCE CORPORATION will "rescore" all accounts any time a client provides us a new fund line up or at a minimum twice per year. The Strategic Asset Allocation Models will be reviewed no less than quarterly. The Semi-Tactical Asset Allocation will be reviewed every day the United States New York Stock Exchange is open for normal business. Clients using the "Do It Yourself" and "Do It For Me Non-Discretionary" services will be notified via email as a primary source of communication to log in to their active Plan Confidence account to review. Clients may also download the iOs (Apple) and/or the Android (Google) app from the Plan Confidence website or the iTunes Store (Apple) or Google Play Store (Google).

#### **Item 14 Client Referrals and Other Compensation**

PLAN CONFIDENCE CORPORATION does not use third party solicitors under SEC rule 206(4)-3. No third party provides an economic benefit to PLAN CONFIDENCE CORPORATION for providing investment advice or other advisory services to PLAN CONFIDENCE CORPORATION clients.

However, PLAN CONFIDENCE CORPORATION may compensate Co-Advisers for providing advice to clients in determining the suitability of the Plan Confidence™ services for their accounts and assisting clients in establishing and maintaining Plan Confidence™ services accounts under our "legacy agreements". Under these "legacy agreements", PLAN CONFIDENCE CORPORATION paid Co-Advisers any amounts above \$12.00 of the net fees received by PLAN CONFIDENCE CORPORATION from the co-advised clients. Co-Advisers are independent contractors and not affiliated with PLAN CONFIDENCE CORPORATION. Co-Adviser Agreements entered into between PLAN CONFIDENCE CORPORATION and Co-Advisers will at all times be in compliance with the rules and regulations under the Investment Advisers Act of 1940 and corresponding state rules and regulations on investment adviser activities.

#### **Item 15 Custody**

PLAN CONFIDENCE CORPORATION may have limited custody of client assets solely due to our ability to receive a recurring monthly fee if Co-Adviser is using Plan Confidence billing system. Clients should receive account statements from the custodians or debit/credit card providers that fee is paid. Clients should carefully review those statements with the statements from PLAN CONFIDENCE CORPORATION.

#### **Item 16 Investment Discretion**

Neither PLAN CONFIDENCE CORPORATION nor Co-Adviser have any discretionary authority over client accounts if using the "Do It Yourself" and "Do It For Me" Non-Discretionary services.

#### **Item 17 Voting Client Securities**

PLAN CONFIDENCE CORPORATION will not exercise proxy-voting authority over the securities held in client accounts or Qualified Retirements Plans. The obligation to vote client proxies shall at all times rest with the clients.

#### **Item 18 Financial Information**

Since PLAN CONFIDENCE CORPORATION has no financial situations which may impair our ability to conduct business PLAN CONFIDENCE CORPORATION has no financial information to report.

#### **Disclosure Brochure Supplement (DBS)**

March 11, 2022

#### **DBS Item 1 Cover Page**

**Kevin T. Clark, RF<sup>TM</sup>, CEO and CCO PLAN CONFIDENCE CORPORATION**CRD # 2973609

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Website: <a href="mailto:www.PlanConfidence.com">www.PlanConfidence.com</a> and <a href="mailto:www.my401kadvice.com">www.my401kadvice.com</a>

This Disclosure Brochure Supplement provides information about Kevin Clark, RF<sup>TM</sup> that supplements the PLAN CONFIDENCE CORPORATION Disclosure Brochure referenced above. If you have any questions about the contents of the PLAN CONFIDENCE CORPORATION Disclosure Brochure and Disclosure Brochure Supplement, please contact Kevin Clark, RF<sup>TM</sup> by phone at 312-373-0772 or e-mail at support@PlanConfidence.com. Additional information about Kevin Clark, RF<sup>TM</sup> is available on the SEC's website at: www.adviserinfo.sec.gov.

#### DBS Item 2 Educational Background and Business Experience

- Year of Birth: 1973
- Education: Beloit College Beloit WI, Bachelor of Arts, Pre-Law/Sociology, August 1991 May 1995
- Business Background over the last five years:
  - PLAN CONFIDENCE CORPORATION, Investment Adviser, President & CCO, March 2016 to present
  - NEXT Financial Group, Inc. Broker-Dealer/ Investment Adviser, Registered Representative and Insurance Sales, Doing Business As (DBA) Quintessential Retirement Services, Inc., President, March 2005 to December 2017
  - Reddark Technologies, Inc. Software Sales and Service, CEO/Co-Owner, November 2011 to December 2019
- Professional Designations and Professional Licenses
  - o Uniform Combined State Law Examination, Series 65, September 1998
  - o Registered Fiduciary (RF<sup>TM</sup>) The RF<sup>TM</sup> certification is granted by Dalbar, Inc and identifies financial professionals that have achieved pertinent academic qualifications and licenses, learned required practices, have passed a background check, completed a certification test and continue ongoing education. January 2016. *DALBAR*, Inc. is the financial community's leading independent expert for evaluating, auditing and rating business practices, customer performance, product quality and service.

#### **DBS Item 3 Disciplinary Information**

Kevin Clark, RF<sup>TM</sup> has no disciplinary information history to disclose.

## **DBS Item 4 Other Business Activities**

- Broker-Dealer and Other Investment Adviser No current affiliations.
- **Insurance -** No current affiliations.
- Other No current affiliations.

## **DBS Item 5 Additional Compensation**

Kevin Clark, RF<sup>TM</sup> has no other additional compensation.

## **DBS Item 6 Supervision**

Kevin Clark,  $RF^{TM}$  is the Chief Compliance Officer and Supervisor for PLAN CONFIDENCE CORPORATION. You may contact him by e-mail at: <a href="mailto:kevin@planconfidence.com">kevin@planconfidence.com</a>.

# Plan Confidence Corporation Privacy Policy

March 11, 2022

Plan Confidence<sup>TM</sup> Services is a software as a service (SaaS) solution provided by Plan Confidence Corporation (and herein after referred to as the "site"). Plan Confidence Corporation values and respects the privacy of all its users. By accessing, browsing and using the site you agree that you have read and understood and agree to be bound by our Terms and Conditions and Privacy Policy.

Plan Confidence Corporation collects basic and minimum information needed to set up an account on the site and other information that may be required under federal regulations. An example of the additional information that may be collected is:

- Your Name
- Your Date of Birth
- Your residential address
- Your email address
- Phone Number
- Available investment options of your plan
- Your plan name(s) and plan website URL(s) (optional)
- Risk tolerance / Model

We do NOT store your password or credit/debit card information in our data. You may change your password at any time on the site. We do use "logs" when you access our site. Our servers automatically record certain information in an industry standard way. The "logs" record the date/ time you access the site, your current assigned risk profile, the date/time you took the Risk Assessment and selected a "risk profile" and the date/ time you "Agreed to" our Agreement Terms and Conditions, Form ADV Part 2A Disclosure Brochure, Form ADV Part 2B Disclosure Brochure Supplement and Privacy Policy.

Plan Confidence Corporation does not disclose any of your personal information to any company that is not affiliated with us outside of unaffiliated service providers and vendors that perform technical, administrative, consulting or legal services for us. However, our contractual arrangements with these service providers require them to treat your information as confidential.

We do not sell information about current or former clients to third parties, nor is it our practice to disclose such information to third parties unless requested to do so by a client or client representative or, if necessary, in order to process a transaction, service an account or as permitted by law.

Your information may be disclosed to an auditor or examiner if selected during our routine annual audits as required by the Department of Labor (DOL), the Securities Exchange Commission (SEC), state regulator, and/ or the Financial Industry Regulatory Authority (FINRA). Your information may be disclosed in the event of a legal proceeding or if ordered by the Government.

We take appropriate security measures to protect your data. In order to protect your personal information, we maintain physical, electronic and procedural safeguards to protect your personal information. Only authorized personnel have access to our database through a password protected site.

This Privacy Policy may change from time to time. If any significant change occurs to this Privacy Policy, you will be notified by having it "pop up" on the site which will have to be "Agreed to" prior to continuing use of the site.

If you have any questions regarding our Privacy Policy, please contact us at <a href="mailto:support@planconfidence.com">support@planconfidence.com</a>.